

Getting Aging Consumer Directed Services through your local Aging Agency

Requirements:

To qualify for Aging Consumer Directed Services (ACDS) through your local Aging Agency you must:

- Be 60 or older.
- Need some assistance with everyday activities which may include dressing, bathing, cooking, cleaning etc.
- Not receiving Medicaid.
- Financially qualify (Your local Aging Agency can give more information about the financial qualifications)

Broome County:

For Broome County Residents - contact New York Connects at (607)-778-2278. When speaking with the NY Connects Specialist, the Consumer or Consumer Representative will want to let the person know they are looking for 'Expanded In-home Services for the Elderly (EISEP)' or another type of home care. The NY Connects specialist will then get you in touch with the Broome County Office for Aging to start the process of receiving the services if the consumer qualifies.

Tioga County:

For Tioga County Residents - contact Tioga Opportunities Department of Aging at (607)-687-4120. The Consumer or Consumer Representative will need to let the receptionist know they are looking for 'Expanded In-Home Services for the Elderly (EISEP)' or another type of home care. The receptionist will then get them in contact with an Aging Services Specialist to start the process of receiving the services if the consumer qualifies.

Chenango County:

For Chenango County Residents - contact Chenango County Area Agency on Aging at (607)-337-1770. The Consumer or Consumer Representative will need to let the receptionist know they are looking for 'Expanded In-Home Services for the Elderly (EISEP)' or another type of home care. The receptionist will then get them in contact with an Outreach Worker to start the process of receiving the services if the consumer qualifies.

After Qualifying:

Once the Consumer has gone through the process of seeing if they qualify, the Local Aging Agency will then send a referral to the Agency that the consumer chooses. That agency will then reach out to the consumer to get the services started. There may be an onboarding process with the services agency.