

CDPAP News Volume 5



Southern Tier
Independence Center



YOUR LIFE
YOUR CARE
YOUR PEOPLE

CONSUMER DIRECTED PERSONAL ASSISTANCE PROGRAM (CDPAP)



In this issue:

PA Health Assessment	Pg 2
PA Mandatory Training & CDPAP Peer Counseling	Pg 3
PA Share List & Consumer Job Opening/Job posting	Pg 4
Job Posting Release form	Pg 5
Address, phone email change & Voter Voice	Pg 6
STIC as your Facilitator and STIC services	Pg 7
Upcoming Event	Pg 8
Contacts	Pg 9

Personal Assistant (PA) Health Assessment



Is your PA on Hold for their initial Medical?

They need to get a complete PA Health Assessment which must include the following:

- TB Test, Physical. Proof of 2 MMR Vaccines or a positive Rubella and Rubeola Titer (blood draw), TBRA (TB Risk Assessment) and the Drug Attestation

If your PA is on hold for this, they must contact Mobile Health as soon as possible at 646-680-0450 or ppl@mobilehealth.com.

Or, if your PA chooses to complete the assessment through their own physician, they will need to download the Mobile Health Form and Drug Attestation from the Mobile Health website: <https://www.mobilehealth.com/ny-cdpap-ppl-medical-screenings/>

Alternatively, they may contact STIC's CDPAP Department to request the forms. Their physician must complete, sign, and stamp the Mobile Health Form once they are finished.

Completed forms can be:

- Emailed: ppl@mobilehealth.com Faxed: 646-625-3030
 - **Be sure to include the PA's PPL ID on each page.**

Forms may also be brought to STIC, and we will email or fax them to Mobile Health on your PA's behalf.

Is your PA unsure of their Annual Medical due date?

New York Department of Health and PPL require all Personal Assistants to complete two forms annually:

- A Self Health Assessment and A Tuberculosis Risk Assessment or Screening

STIC's CDPAP Dept. will reach out 2 months prior to the due date to start working with PA's on getting their annual assessment completed. We will either share the web link to find the forms or a paper copy, whichever works best for the PA to get these completed.

- PA's must complete their annual assessment by the due date.
- Based on the medical review of the forms, A PA may need a follow-up procedure. If follow-up is needed, Mobile Health will contact the PA to schedule it.
- PA's can check their due date for their annual medical in PPL@home under the To Do list

Consumers and PA's can contact **Jillian Kaufman, CDPAP Lead Facilitator at 607-724-2111 ext. 321** with any questions regarding the initial or annual medical.

New Hires

If you hire a new PA, they must complete their registration, E-Verify (face to face via Zoom with PPL) and Health assessment (initial medical) before they can begin working.

PA Mandatory Training



Is your PA on hold for or unable to access their Mandatory Training?

If a PA was placed 'On Hold' for Nevvon and doesn't have access to their account to take the training,

1. Did your PA complete their Health Assessment? If no, your PA must complete this and be marked completed in PPL@home.
2. In addition to the Health Assessment, the PA must also have submitted time in the last 28 days. If the PA has the assessment done but has not submitted time, they will not regain access to training until they meet both requirements.

If the PA is 'On Hold' in Nevvon and has met both these requirements, their access should be restored within 5 business days.

Your PA can contact STIC's CDPAP Department with questions, we are here to assist

CDPAP Peer Support!

Our new CDPAP Peer Counselor is here to support and assist you in multiple ways.

- Emotional support with difficulty with your services and/or a listening and caring ear
- Help with PPL@home and understanding how to use it
- Assist with almost all things your facilitator can, and find help for you if there is something they cannot assist with
- Help with MCO/LDSS issues regarding reassessment, issues with approved hours etc.
- Legal information and resources
- Assistance & referral with STIC's services that may be of help to you
- Assistance & referral to community resources that may be of help to you

The CDPAP Peer Counselor will be making check-in calls to consumers & designated representatives sporadically to provide support, see how services are going and find out if any assistance is needed.

Consumers, D.R.'s and PA's can reach out for Peer support anytime.

We are very excited to be able to provide this service!



Contact:

Cody Vaughn
CDPAP Peer Counselor
607-724-2111 ext. 376 or cdpa@stic-cil.org



shutterstock.com - 2668217761

Have a PA Looking for More Hours?



PA Share List:

STIC has a list of PA's looking for hours that we can share with consumers that we facilitate for.

Please note:

- STIC does not offer recommendations, referrals, or endorsements of PA's as we do not directly employ or supervise them.
- Consumers will still be required to call and interview the PAs via phone or in person and decide whether to hire them or not.
- PA's who work for consumers we facilitate can sign a release to be included on this list if they are interested in finding more hours.

Looking for a Personal Assistant?



Consumer Job openings:

Consumers who are looking to hire a PA may request that their open position be posted on our STIC website.

Here's how it works:

- Consumers must sign a release form. This can be requested by calling STIC's CDPAP Dept. to have one sent to you or found on our website at <https://www.stic-cil.org/cdpa-resources>
- STIC will put the information from the release on our website so interested PAs can contact you directly to request an interview.
- The release includes all information regarding the job posting and outlines the policies related to this service.
- For your convenience, we have included a copy of the release with this newsletter (see next page)

Share List Releases and Job Post releases as well as any questions regarding them can be directed to:

JL Bonner
CDPAP Facilitation Support Specialist
607-724-2111 ext. 305 or cdpa@stic-cil.org

(All STIC CDPA staff can help with these to you if JL is not available)

Job Posting - Request to Share Contact Information – Release Form

By signing below, you are giving Southern Tier Independence Center (STIC) permission to share your contact information on our website for potential Personal Assistants (PAs) to view and if interested contact you for an interview.

Potential applicants will contact you or your Designated Representative (D.R) / Consumer Representative (C.R) directly using the phone number and/or email you provide. Please note that all CDPAP/ACDS hiring decisions are made solely by the Consumer, D.R., or C.R. STIC does not participate in the hiring process and does not make recommendations regarding Personal Assistants. Sharing your job opening information does not guarantee that you will find a Personal Assistant.

Your job opening will be shared for up to 30 days from the date this document is signed. If you would like STIC to continue sharing your opening after the initial 30-day period, it is your responsibility to notify STIC's CDPAP Department. You must also notify the CDPAP Department if you wish to have the job opening removed at any time. Upon receiving such notice, STIC will remove the post immediately. However, STIC cannot retrieve or revoke any information that was already obtained by someone prior to your notification.

Only information with an * will be included in the job posting. All other information is for the CDPAP/ACDS Departments use only.

First Name: _____ *Phone: _____

*Email (optional): _____ *F/T, P/T, B/U: _____

*Shift(s): morning, afternoon, evening, weekends, varies _____ *Hours per week _____
(circle all that apply)

*Program (CDPAP with PPL or ACDS)

Job Duties (optional):

Signature of Consumer/DR/CR

Date

Print Consumers name

Print DR/CR name (if applicable)

Address, phone, email changes

Have you or your D.R., PA had an address, phone or email change? Is help needed getting this information updated in PPL@home?

- Consumers/D.R.'s - Please contact STIC's CDPAP Dept., we can assist with updating this information!
 - PA's - must complete a change form and send it to PPL, STIC's CDPAP Dept. has these forms for any who may need it.
-

Voter Voice

Are you interested in advocating for people with disabilities? Join STIC's Voter Voice!
<https://votervoice.net/STIC/Home>

STIC's Voter Voice is a way for people who care about disability rights to:

- Sign up to receive alerts and information on current public policy issues that impact the disability community.
- Learn about specific legislative campaigns, advocacy actions, and opportunities to contact elected officials about those issues.
- Stay informed and involved so your voice can help influence decisions on things like Medicaid, accessibility, community services, and more.

Why This Matters

Voting and civic engagement are powerful ways to:

- Make sure your needs and priorities are heard by people in government.
- Help shape policies that affect accessibility, healthcare, independence, jobs, transportation, and more.
- Connect with broader disability rights advocacy networks beyond just elections.

If you're interested in advocacy and staying informed about issues that affect people with disabilities, signing up for STIC's Voter Voice alerts can be a good way to get regular information and action opportunities.



STIC as your Facilitator



STIC as your Facilitator for CDPAP can assist you and your PA in multiple ways:

- Connect your newly hired PA to you in PPL@home
- Assist you and your newly hired PA with registration
- Assist you and your PA with understanding and navigating PPL@home
- Assist you with updating PPL@home with phone, address, email and other changes
- Answer questions and concerns regarding your services
- Assist with providing, faxing and/or emailing required and/or needed documentation
- Monitor your PPL account and reach out if we see an authorization will be needed soon
- Keep you up to date on your PA's medical and/or training status
- Assist your PA with EVV, annual health assessment and training information
- CDPAP Peer support
- Assist consumers when needed and or requested with approving PA timesheets
- Provide forms and much more to assist you and your PA's with CDPAP



Other STIC services

STIC provides many services that may be of help to you.

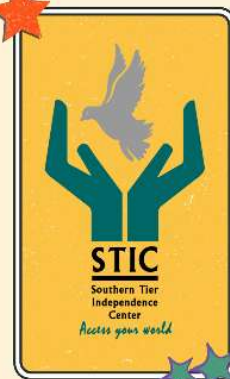
- **Loan Closet** – in need of an assistive device? - contact Lucas Stone
- **Social Care Network** – connects Medicaid recipients in NY to essential resources through Social Care Navigators who screen for unmet Health-Related Social Needs, such as nutrition, housing, and transportation - Contact Brittany Carey
 - **Food Bank or Clothing Closet** – contact any CDPAP Staff member
 - **Assistance with Medicaid enrollment** – contact Jerome James

You can find information on all our services on our website at

www.stic-cil.org

Upcoming Event

VINTAGE SIP N' SHOP



Sample Local drinks and shop Vintage

Drink Bracelets \$20

Proceeds go to support people with disabilities



Saturday, April 25
11:00 AM - 3:00pm



135 E. Frederick St.
Binghamton, NY 13904

Use STIC Event Center
Entrance on Grant St.



Questions?

Email: STICEvents@stic-cil.org

Call: (607) 724-2111



Contacts

STIC:

- Phone: 607-724-2111 ♦ Fax: 607-772-3601 ♦ cdpa@stic-cil.org

STIC's Current CDPAP Staff:

- Sue Hoyt – Director, ext. 310
- Jillian Kaufman – Lead Facilitator, ext. 321
- Cynthia Grant – Facilitator, ext. 342
- Taylor Plonski – Facilitator, ext. 392
- J.L. Bonner – Facilitation Support Specialist, ext. 305
- Cody Vaughn – Peer Counselor, ext.376



PPL:

Contact numbers for PPL are available in multiple languages:

English	1-833-247-5346
Spanish	1-833-247-0927
Arabic	1-833-247-4829
Bangla	1-833-247-5781
French	1-833-247-3511
Haitian Creole	1-833-247-3513
Italian	1-833-247-3514
Mandarin	1-833-247-3467
Urdu	1-833-247-3277

Other Contact numbers:

Telephony System	1-833-278-3959
PPL Fax (timesheets)	1-833-351-0828
Mobile Health/PPD	1-646-680-0450
Human Resources	1-833-746-8283
Headquarters (GA)	1-855-243-8775
TTY (Hearing Impaired)	1-833-204-9042

Email

General Inquiries	NYCDPAP@pplfirst.com
Payroll/Timesheets	NYCDPAP_TS@pplfirst.com
Mobile Health	PPL@mobilehealth.com
Human Resources	nypplhr@pplfirst.com

PPL Website: <https://pplfirst.com/>

PPL Resources page: <https://pplfirst.com/cdpap-resources/>

Mobile Health: <https://www.mobilehealth.com/ny-cdpap-ppl-medical-screenings/>